

Website Notice
Attorney Client Communication
Attorney Work Product
Privileged and Confidential

Notice of Data Event

Johnson & Associates, Inc. (J&A) is providing notice of a cyber incident that may impact the security of some information of certain individuals. In June of 2024, J&A was informed of unauthorized access to the Missoula Bone & Joint (MB&J) website, specifically the payment portal. In July 2024, the extent of unauthorized browser activity was internally verified. Cybersecurity specialists thereafter conducted an external investigation, and it was confirmed that an unauthorized individual accessed and acquired limited data through the payment portal of the MB&J website. J&A conducted a thorough investigation and review of data that may have been accessed to identify if any sensitive information was at risk and to whom the information belonged. The review of the data that may have been accessed or acquired concluded on November 19, 2024.

Individuals who have questions about this incident can contact our dedicated call center at 1-800-939-4170 between 9 am - 9 pm Eastern Time, Monday through Friday, except holidays.

The types of information potentially impacted related to individuals include: names, address, date of birth, email address, and phone number.

J&A encourages potentially impacted individuals to remain vigilant against incidents of identity theft and fraud, to review account statements, and to monitor their credit reports and explanation of benefits forms for suspicious activity. J&A is providing potentially impacted individuals with contact information for the three major credit reporting agencies, as well as providing advice on how to obtain free credit reports and how to place fraud alerts and security freezes on their credit files. The relevant contact information is below:

Equifax

P.O. Box 105069
Atlanta, GA 30348
1-888-298-0045
www.equifax.com

Experian

P.O. Box 9554
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Potentially impacted individuals may also find information regarding identity theft, fraud alerts, security freezes and the steps they may take to protect their information by contacting the credit bureaus, the Federal Trade Commission or their state Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

Instances of known or suspected identity theft should also be reported to law enforcement or the individual's state Attorney General.